

TRANSFERABLE “WOOD PIVOT” PRODUCT LIMITED WARRANTY

Fleetwood Windows & Doors provides a *transferable* limited warranty¹ on its Wood Pivot products. If used in non-single family projects, Wood Pivot products are provided with a one (1) year warranty.

FRAME Stock Anodized Finishes:

- Twenty (20) years, regardless of location (Requires documented cleaning per the care & maintenance instructions)

FRAME Custom Anodized or Painted Finishes:

- Twelve (12) years, regardless of location (Requires documented cleaning per the care & maintenance instructions)

PANEL Finishes:

- One (1) year on “WOOD PIVOT” panels factory pre-finished (Requires documented cleaning per the care & maintenance instructions)

Hardware & Components:

- Free of all defects in material and workmanship that significantly impair operation and usage.
- Pivot closers are limited to ten (10) years.

²Insulated Glass:

- Free of significant obstruction within the air space (e.g., coating defects, moisture, and discoloration) for one (1) year.
 - From year two (2) forward, Fleetwood will cover 50% of the retail price of the glass only.
- Glass professionally verified as “spontaneous breakage” Fleetwood will cover 50% of the retail price of the glass only.

Panel Storage:

- Store flat on a level surface in a dry, well-ventilated building. Door panels must not be leaned on walls at an angle. Cover to keep clean but allow air circulation.

Viewing Criteria: ASTM and AAMA standards are followed.

Remedy: An Authorized Dealer must submit the six-digit Confirmed Order number to make a warranty claim. If the Authorized Dealer is no longer active or refuses to be the liaison another Authorized Dealer must be contacted.

Exclusions: Products for which FLEETWOOD has not been paid in full. Labor, shipping, and any expenses related to replacing or repairing products. Non-factory modifications. Separation of joint that does not exceed 1/16”. Variations in the color or texture of wood or finish. Surface cracks that are less than 1/32” in width and/or 2” in length. Knot placement, quality, or size found on door. Raised or flat panel movement (shrinkage) of ¼” or less. Damage caused by temperature buildup where storm doors are utilized, storm doors must be vented to eliminate temperature buildup. Slight expansion or contraction due to varying environmental conditions, such as temperature and humidity. Certain ornamental details not affecting the structural soundness of the door that might be considered defects in standard applications of the material are used intentionally and add uniqueness and character. It is important to understand that natural properties and characteristics such as size and occurrence of knots, differences in the color, texture and grain pattern of wood are subjective determinations not covered under warranty. Warp of less than 1/4” in any 3/6 x 8/0 x 1-3/4” section of the door. Warp is any distortion in the door itself and does not refer to the relation of the door to the frame or jamb in which it is hung. The term warp shall include bow, cup, and twist. In measuring the amount of warp, a customer should place a straight edge, taut wire, or string line on the suspected concave face of the door at an angle (i.e., horizontally, vertically, or diagonally) with the door in its installed position.

Failures caused by structural settlement, vibration, poor installation³ corrosion, localized heat exceeding 150 degrees Fahrenheit, acts of nature, product abuse, harmful fumes, vapors, or chemicals. Uniform finish fading, finish crazing on lighter anodized shades, minor color deviations or changes in appearance due to unequal exposure to sun, chemicals, or other atmospheric or climatic conditions. Product that has not been maintained according to Fleetwood’s care and maintenance instructions. Glass cracks, surface damage, breakage, rattling of grids between glass panes, normal distortion, failure resulting from installation in high moisture areas, failure to order capillary or breather tubes or properly close them, applied film, normal glass deflection, and minor glass imperfections that are allowable under applicable ASTM or other industry standards, discontinued products where stocked inventory, e.g. extrusions and hardware, has been depleted.

Disclaimer: The foregoing warranty and remedies are exclusive and are made expressly in lieu of all other warranties, expressed or implied, whether in fact or by operation of law statutory or otherwise. Fleetwood neither assumes nor authorizes any other person or entity to assume for it any other liability in connection with the sale, installation, or use of the product. In no event will Fleetwood be liable to the purchaser for any damages including but not limited to, any direct, special, incidental, or consequential damages arising out of or relating to the sale, installation, or use of or inability to use the product or any claim by any other party. This warranty evolved into its current form as Fleetwood moved away from mass production hardware. Therefore, Fleetwood may no longer inventory older components but will assist customers in locating the hardware from a third party, if any exist. This warranty applies to product(s) shipped on or after this document’s Published Date. This Fleetwood “Wood Pivot” Product Limited Warranty applies only to Wood Pivot products.

Fleetwood Windows & Doors Warranty Service Department

800-736-7363

www.FleetwoodUSA.com

Homeowner Records

Authorized Dealer _____

Confirmed Order Number (6-digits)

¹ Dealer Terms & Conditions and Care & Maintenance Instructions are made a part of this warranty and are available upon request.

² The homeowner should confirm the Authorized Dealer only provided Fleetwood warranted glass.

³ Dealers are required to monitor proper operation, fit, and finish during/after installation.